



Club Complaints Procedure

In the event that any member, parent or guardian feels that he or she has suffered discrimination in any way, or that the Club Policies, Rules or Code of Conduct has been broken, Ashwell Academicals Football Club will follow the procedures below.

1. Reports or complaints should be made promptly to a member of the Executive Committee.
2. Reports should include:
 - Details of what, when, and where the occurrence took place.
 - Any witness statement and names.
 - Names of any others who have been treated in a similar way.
 - Details of any former complaints made about the incident, date, when and to whom made.
 - A preference for a solution to the incident.
3. The Exec Committee will sit for any hearings that are requested.
4. The Exec Committee will have the power to:
 - Warn as to future conduct
 - Suspend from membership
 - Remove from membershipany person found to have broken the Club's Policies or Codes of Conduct.